

**Oakenhall Medical Practice
Patient Participation Group Meeting
Tuesday 31 January 2017
6-8pm**

Attendance

Lisa Ellison	Practice Manager/Note Taker
Mrs M Hinchliffe	PPG Member
Mrs C Lear	PPG Member
Mr I Murray	PPG Member
Mrs D Newton	PPG Member
Mr R Partridge	PPG member
Mrs A Scudder	PPG Member/Chair

		Actions
1.	<p>Welcome & Introductions</p> <p>Mrs Scudder welcomed everyone to the meeting.</p>	
2.	<p>Apologies for Absence</p> <p>Apologies were received from Mrs Evans, Mrs Murray and Mrs Kyriacou.</p>	
3.	<p>Minutes of Last Meeting and Matters Arising</p> <p>The minutes of the meeting held on 6 December 2016 had been circulated and were approved for posting to the Practice Website.</p> <p>Matters Arising:</p> <p>Lisa Ellison advised that the practice had now implemented text messaging to those patients who had not attended their appointment. A small number of patients had been responding to these and rebooking their appointment.</p> <p>In respect of the patient group members receiving text messages as a reminder for the next meeting – all group members were happy to try this again.</p> <p>Lisa Ellison advised that she had contacted Mark Spencer MP administration team, who advised that Mr Spencer is available to attend meetings with patient groups. This would be required to be held on a Friday night, with topics and suggested dates to be emailed.</p>	<p>To be discussed as agenda item see item 5</p>

4.	<p>People’s Council Meeting Feedback (Mrs Scudder)</p> <p>Mrs Scudder discussed the restructuring of the People’s Council. Mrs Scudder said that she had not heard about future meetings.</p>	Contact CCG to enquire.																
5.	<p>Identification of Topics to Discuss with Mark Spencer MP (All)</p> <p>The Group members identified topics to discuss:</p> <ul style="list-style-type: none"> • Parking • Differences in care provision in surrounding areas e.g. mental health, care involving physical needs <p>The Group members decided to defer discussions until the next meeting giving the opportunity for all the Practice Participation Group members to provide topics.</p>	Agenda Item.																
6.	<p>News from the Practice (Lisa Ellison)</p> <p>The Friends and Family Test Results for were made available and discussed. Majority of patient feedback received that patients were Extremely Likely and Likely to recommend Oakenhall Medical Practice to friends and family.</p> <p>“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”</p> <table border="1" data-bbox="284 1115 933 1422"> <thead> <tr> <th></th> <th>December 16</th> </tr> </thead> <tbody> <tr> <td>Extremely likely</td> <td>4</td> </tr> <tr> <td>Likely</td> <td>7</td> </tr> <tr> <td>Neither likely or unlikely</td> <td>1</td> </tr> <tr> <td>Unlikely</td> <td>1</td> </tr> <tr> <td>Extremely unlikely</td> <td>0</td> </tr> <tr> <td>Don’t know</td> <td>0</td> </tr> <tr> <td>Total</td> <td>11</td> </tr> </tbody> </table> <ul style="list-style-type: none"> • Lisa Ellison identified that £500 had been raised through the Christmas Raffle in aid of Maggie’s. The Patient Group Members discussed the opportunity to hold a raffle at Easter and donations to be in the aid of the Hucknall Foodbank. • Lisa Ellison discussed plans for the GP Practice in order to be sustainable for the future and to meet the expected increased patient numbers in Hucknall. LE discussed the plans for a Hucknall Hub, which would see a new building being built on the site of the Hucknall Police Training Centre, which would house, Whyburn Medical Practice, Oakenhall Medical Practice, District Nursing services etc. • Living Well Service (Age UK). Lisa Ellison described a new service in place, which was being delivered by Age UK. This service is working closely with the District Nurse service, and would be involved with patients to support them in the following 		December 16	Extremely likely	4	Likely	7	Neither likely or unlikely	1	Unlikely	1	Extremely unlikely	0	Don’t know	0	Total	11	To Arrange
	December 16																	
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	<p>areas:</p> <ul style="list-style-type: none"> ➤ In the event of a new medical diagnosis ➤ In the time of a bereavement ➤ To support following an illness <p>Living Well service, will be able to help with bereavement Counselling, benefit advice, volunteer e.g. transport.</p> <ul style="list-style-type: none"> • Lisa Ellison advised that the practice had applied for a service specification to deliver additional GP appointments in surgery in January and February 2017 and that this had been successfully applied in these months. 	
7.	<p>Any Other Business</p> <ul style="list-style-type: none"> • Mrs Scudder identified that there were government plans for patients to be mainly cared for by their relatives. The group members discussed that there are circumstances, where some families are not extended, where younger family members are working, and where an older patients does not have children, siblings or in the instance that an older person is caring for a younger person, or should the care themselves become incapacitated, this may not be feasible. 	
8.	<p>Date and Time of Next Meeting</p> <p>Tuesday 14th of March 2017.</p>	