

**Oakenhall Medical Practice
Patient Participation Group Meeting
Thursday 16 June 2022
12:30 – 13:30**

Attendance

Ms L C	PPG Member
Lisa Ellison	Practice Manager/Note Taker
Mrs K H	PPG Member
Mrs D N	PPG Member
Mrs C L	PPG Member
Mr R P	PPG Member
Mrs A S	PPG Member/Chair
Mrs W W	PPG Member

		Actions
1.	<p>Welcome & Introductions (Chair)</p> <p>The Chair of the Patient Participation Group welcomed everyone to the meeting.</p>	
2.	<p>Minutes of Last Meeting and Matters Arising (All)</p> <p>The minutes of the meeting held on the 27 April 2022 had been circulated and were approved for posting to the Practice Website.</p> <p>Patient Access to prospective patient data from their medical records by the NHS APP has been postponed being commenced later in 2022.</p>	
3	<p>Hucknall Cavell Site</p> <p>The chairperson had received communication from the Member of Parliament for Sherwood, who was still awaiting a response from enquiries for an update of proposed Hucknall Cavell Site.</p> <p>Lisa Ellison (Practice Manager) discussed that the practice continues to attend regular planning meetings. The Patient Participation Group asked whether there were details of expected timelines and at what stage would the next patient engagement be expected. Lisa Ellison agreed to ask this question at the next planning meeting.</p>	
4.	<p>Patient Survey 2022</p> <p>Lisa Ellison (Practice Manager) advised:</p> <ul style="list-style-type: none"> • The results of the GP Patient Survey 2022 were not yet available. • The Friends and Family Test questionnaire which had been postponed during Covid 19 Pandemic is restarting. 	

	<ul style="list-style-type: none"> The practice would like to review patient opinions on the additional patient appointments service the practice offers outside practice core hours of 08:00 – 18:30. The practice presently offers appointments at 07:30 – 08:00, which when offered to patients to book are accepted. The practice is conducting a survey in line with the other Hucknall Practices to address this question. It was agreed to revisit patient views in the practice Autumn Survey. <p>The Patient Participation Group agreed to discuss the Practice Patient Survey at the next meeting and all members will consider questions include in the survey. Lisa Ellison discussed that it would be ideal to have the patient survey ready for Flu Clinics held in September 2022, as this provides a good cross section of patients attending the practice and therefore their views.</p>	
8.	<p>Date of Next Meeting:</p> <p>13 September 2022 at 18:00</p>	