

**Oakenhall Medical Practice
Patient Participation Group Meeting
Tuesday 8 December 2015
6-8pm**

Attendance

Mr D Abbott	PPG Member
Mr C Peat-Bailey	PPG Member
Lisa Ellison	Practice Manager/Note Taker
Mrs M Hinchliffe	PPG Member
Mrs S Kyriacou	PPG Member
Mrs C Lear	PPG Member
Mrs A Murray	PPG Member
Mr I Murray	PPG Member
Mrs D Newton	PPG Member
Mr R Partridge	PPG member
Mr D Phillips	PPG Member
Mrs A Scudder	PPG Member/Chair
Mr R Wilmott	PPG Member
Mike Barnett	Nottingham County Council
Tom Boylan	Nottingham County Council

		Actions
1.	<p>Welcome & Introductions</p> <p>Mrs Scudder welcomed everyone to the meeting and introduced Mr M Barnett and Mr T Boylan who were representing Nottingham County Council – Hucknall Town Centre Improvement Scheme.</p> <p>Mrs Scudder announced the death of one of the PPG’s Members Mr D Ward. Mrs Scudder informed the group that Lisa Ellison had forwarded a bereavement card on behalf of the practice and the PPG group extending our condolences with appreciation for his valued contributions to the group on behalf of the patients at Oakenhall Medical Practice.</p>	
2.	<p>Apologies for Absence</p> <p>Apologies were received from Mrs Evans.</p>	
3.	<p>Minutes of Last Meeting and Matters Arising</p> <p>The minutes of the meeting held on 13 October 2015 had been circulated and were approved for posting to the Practice Website.</p> <p>Matters Arising:</p> <p>There were no matters arising at this meeting to discuss.</p>	
4	<p>People’s Council Meeting Feedback (Mrs Scudder)</p> <p>There were no matters at this meeting to discuss.</p>	

5	<p>Hucknall Town Centre Improvement Scheme (Mr Mike Barnett and Mr Tom Boylan)</p> <p>Mr Mike Barnett and Mr Tom Boylan discussed that they were the project managers for the Hucknall Town Centre Improvement Scheme. The Improvement scheme includes a new road ½ kilometres long and includes pedestrianism on the Hucknall High Street from the junction of Watnall Road up to the Market place. Ashgate Road (Tesco, Train/Tram Station location) will be realigned with a new traffic signal at the junction with Station Road and a further traffic signal junction at Bolsover Street. This contract is being delivered in partnership by Carillion and Tarmac.</p> <p>How Will This Affect The Practice – Bolsover Street will change from a one way system to two ways system, as the exit to Bolsover Street will be permanently closed and changed to a Cul de Sac, as a consequence there will be changes to the current parking restrictions - with a loss of 6 parking bays. There have been consultations on the permanent changes to traffic and subsequent parking with parking provisions on Portland Road changed from 30 minutes to 2 hours. Bolsover Street residents, who have parking permits, will be able to park on Thoresby Dale as a temporary measure.</p> <p>Discussion included:</p> <ul style="list-style-type: none"> • Q - Whether there was enough space for a two way system? A – Logistically, it had been identified there was enough space. A turning head will be created for Lorries to reverse into at the current exit of Bolsover Street. • Q – What parking provisions in Hucknall have been put into place at present? A – Ashfield District Council are responsible for Car parking and are looking at various options including a new car park on the side of an old factory on Titchfield Road. Once the High Street has been pedestrianised, the Market will be replaced, on this section, leaving the current Market Place available for 24 hour permanent car parking. There is also an area on the North Side of Station Road, which was being reviewed, as a possible place for further car parking. <p>Mr Barnett and Mr Boylan, also discussed that Carillion and Tarmac had appointed a Public Liaison Officer – Mr Harold Shaw. He will based on Ogle Street, opposite the Market Place. Mr Shaw will be disseminating a weekly newsletter. Those interested in signing up for this should email Hucknall@tarmac.com . Mr Boylan is also available to contact on hucknalltci@nottscc.gov.uk</p> <p>Mrs Kyriacou expressed her concerns whether the improvements would prove detrimental to independent shop owners, as pedestrianisation did in Kirkby-in-Ashfield. Mr Boylan responded that Bulwell and Arnold improvements have been successful, and he hoped that Hucknall would mirror this success.</p> <p>There were also discussions on the impending improvements by Network Rail, who are due to restructure the arch ways. Network Rail will be working with Nottingham County Council during the closure of the bridge (May/June until October 16) with regards to traffic management. There will be access for pedestrian down Bath Lane.</p>	
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	Mr Barnett and Mr Boylan also added that they were also putting flood relief in under the new road.																																	
7.	<p>News from the Practice (Lisa Ellison)</p> <p>The Friends and Family Test Results for November 2015 were made available and discussed. Majority of patient feedback received that patients were Extremely Likely and Likely to recommend Oakenhall Medical Practice to friends and family.</p> <p>“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”</p> <table border="1"> <thead> <tr> <th></th> <th>September 15</th> <th>October 15</th> <th>November 15</th> </tr> </thead> <tbody> <tr> <td>Extremely likely</td> <td>7</td> <td>13</td> <td>1</td> </tr> <tr> <td>Likely</td> <td>12</td> <td>12</td> <td>1</td> </tr> <tr> <td>Neither likely or unlikely</td> <td>0</td> <td>3</td> <td>1</td> </tr> <tr> <td>Unlikely</td> <td>1</td> <td>0</td> <td>0</td> </tr> <tr> <td>Extremely unlikely</td> <td>1</td> <td>0</td> <td>0</td> </tr> <tr> <td>Don't know</td> <td>1</td> <td>2</td> <td>0</td> </tr> <tr> <td>Total</td> <td>22</td> <td>30</td> <td>3</td> </tr> </tbody> </table>		September 15	October 15	November 15	Extremely likely	7	13	1	Likely	12	12	1	Neither likely or unlikely	0	3	1	Unlikely	1	0	0	Extremely unlikely	1	0	0	Don't know	1	2	0	Total	22	30	3	
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8.	<p>Any Other Business</p> <p>Lisa Ellison advised that she was hoping that representatives from the Carers Hub will be able to attend at the next meeting to provide a presentation.</p>																																	
9.	<p>Date and Time of Next Meeting</p> <p>Tuesday 2 February 2016 at 6pm.</p>																																	