

# **Oakenhall Medical Practice**

**Bolsover Street  
Hucknall  
Nottingham  
NG15 7UA**

## **Statement of Purpose**

**Date: June 2016**

**Review Due: June 2017**

## Statement of Purpose

The name and address of the registered provider is:

Oakenhall Medical Practice,  
Bolsover Street, Hucknall, Nottingham, NG15 7UA.  
0115 963 3511  
[NNESTCCG.C84095@nhs.net](mailto:NNESTCCG.C84095@nhs.net)

**Registered Manager:** Dr H Clare Roughton

**Practice Manager:** Lisa Ellison

Oakenhall Medical Practice is a partnership. There are four Partners:

Dr Nicholas Gilmore (Male). **Senior Partner** Joined the practice in 1992  
MB, BS, DCH  
DRCOG (London 1985)  
**Interest in Mental Health and Minor Surgery**

Dr H Clare Roughton (Female). Joined the practice in 1997  
B.Med Sc, BMBS (Nottingham 1991)  
DRCOG MRCGP  
**Interest in Respiratory and Child Health**

Dr Susan Sturrock (Female). Joined the practice in 2001  
MBChB, DRCOG  
DFFP (Dundee 1988)  
**Interest in Diabetes and Ophthalmology**

Dr Sarah Webster (Female). Joined the practice in 2015  
MBChB, DFFP  
MRCGP  
**Interest in Sexual Health and contraception.**

**Oakenhall Medical Practice** is a well-established GP Surgery, which was modernised in 1992, comprising of 3 consulting rooms, 2 nursing rooms, administrative office spaces, patient waiting area and managers room. Oakenhall Medical Practice is practice owned. Oakenhall Medical Practice is also a training practice for medical students. The practice is located in the town centre with nearby parking. The practice area primarily covers Hucknall, Bestwood Village and Linby, but also has some patients in Papplewick. Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Oakenhall Medical Practice) is required to provide to the Care Quality Commission a statement of purpose.

## Our Aims and Objectives

- We aim to ensure high quality, safe and effective services and environment.
- To provide monitored, audited and continually improving healthcare services.
- To provide healthcare which is available to a whole population and create a partnership between patient and health professional, which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to health care changes, efficiency and development.
- To improve Clinical governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management including specific clinical risk areas, facilities and the environment
- To improve vigilance for unforeseen emergencies
- To optimize performance against key targets and core standards
- To meet key targets
- To become a patient centered organization and improve services offered to patients.
- To safeguard both children and vulnerable adults, by ensuring that all staff receive appropriate training.
- To improve communication between the surgery and the patients
- To recruit, retain and develop a highly motivated and appropriately skilled workforce.
- To enhance performance of the workforce
- To guide the employees in accordance with the Equalities Scheme
- To continue the development of the Practice
- To ensure effective management and governance systems
- To continue to develop a robust Information Technology strategy to support the Practice

The registered activities and service types have been agreed by Oakenhall Medical Practice's partners and Practice Manager in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities under CQC are:

### **The services provided by Oakenhall Medical Practice:**

- Routine medical checks and general medical services
- NHS relevant prescriptions and medications or a private prescription can be issued.

- **Immunisations:** Childhood immunisations / Foreign travel immunisations/ Preventative immunisations e.g. influenza immunisation
- **NHS Health Checks / Lifestyle Management / weight loss / exercise and smoking cessation advice:** for patients who want to lose weight and maintain a healthier lifestyle
- **Medicals:** All GP's are able to carry out medical reviews and reports.
- **Respiratory Clinic:** Oakenhall Medical Practice has facilities for spirometry and lung function testing.
- **Diabetic Clinic:** Oakenhall Medical Practice operates the diabetic clinics each week to provide on-going care for our diabetic patients. This is run by our trained Practice Nurse and GP. The practice is also supported by the Community Diabetic Specialist Nurse.
- **Family Planning:** Depo Provera injections, Oral contraception and coil fitting available.
- **Health Protection:** Oakenhall Medical Practice offer preventative immunisation e.g. Influenza and Pneumonia immunisations.
- **Phlebotomy:** Phlebotomy (blood tests) is available by Community Phlebotomy at Hucknall Health Centre, Curtis Street, Hucknall, Nottingham, NG15 7JE. Oakenhall Medical Practice offers phlebotomy by the practice's Healthcare Assistant on a Tuesday and Wednesday morning, by appointment only, during the Healthcare Assistant's routine health services clinic
- **Midwifery:** The community midwives hold their own clinics at locations within the town centre. They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.
- **Minor Surgery:** Oakenhall Medical Practice offer minor operations/surgeries for dermatology related concerns. The minor operations are held with Dr Gilmore and Dr Webster.
- **Ear Syringing:** Oakenhall Medical Practice has facilities for ear syringing.
- **Well person checks:** These can be carried out with any practice nurse.
- **Wound Dressings:** Our practice nurses/Healthcare Assistant are trained in all aspects of wound care.
- **ECG Monitoring:** Oakenhall Medical Practice offers ECG screening.
- **Cervical Screening:** The practice nurses are qualified to carry out cervical screening and tests in the form of cervical smears.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following:

### **Mutual Respect**

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Oakenhall Medical Practice is committed to delivering an excellent service. We encourage patients to highlight any discrepancies and to offer the same commitment in return.

## **Holistic Care**

We treat patients and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

## **Continuity of Care**

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of on-going problems or long-term illness. In these circumstances we would encourage you to continue to see the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem and the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

## **Learning and Training**

We are a training practice and are committed to the training of medical students and nurses all of whom are closely supervised. We believe in life-long learning and all the health professionals here and administrative staff undergoes an annual appraisal where the goals of the individual, teams and practice are discussed and agreement is reached on the way forward. Regular reviews act as a way of reinforcing effective performance, highlight areas for improvement and recognise developing strengths.

We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both self-limiting and long-term illnesses.